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| **Name of Use Case:** | User Submits Request | | | |
| **Created By:** | M.Thoming | | **Last Updated By:** | M. Thoming |
| **Date Created:** | 3/28/19 | | **Last Revision Date:** | 3/28/19 |
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| **Description:** | | Sales Associate Views Vehicle Record | | |
| **Actors:** | | Sales Associate | | |
| **Preconditions:** | | 1. Customer has an existing user account in the Vehicle and Sales program 2. User is trained and proficient on the system operations | | |
| **Postconditions:** | | 1. Existing vehicle record is visible on the screen | | |
| **Flow:** | | 1. User opens main page of the application 2. User selects “View Vehicle Record” from the list of options 3. The search prompt is displayed 4. User fills out search criteria 5. User clicks “Submit” 6. Requested record is pulled from the database and displayed on the web form | | |
| **Alternative Flows:** | | 1. In step 6, if the user’s search criteria finds no matches, the program displays the message, “No matching records were found. Please try again” 2. The user is returned to the search prompt | | |
| **Exceptions:** | | 1. In step 6 of the normal flow, if the user’s search criteria has multiple matches, all matching records are displayed on the screen. | | |